



2024 Year End Report
The Arc of Greater Brockton

A Message From Our Executive Director, Dean Rizzo

Fiscal Year 2024 was one of growth, transformation, and reaffirmation of our commitment to our organization mission and vision.

We completed a \$1.3 million investment in our flagship location in Brockton, making numerous enhancements to our infrastructure, and undergoing a renovation/expansion of our Raymond Carchidi Center for Wellness Day Habilitation program. The late Raymond Carchidi was a long-time participant at The Arc of Greater Brockton, and the Carchidi Family continues to support the organization in many ways.

Additionally, we opened a new facility in Easton, consisting of a Day Habilitation program to serve participants with medical complexities, and a sensory sensitive CBDS program for participants seeking a specialized environment. Collectively, this new facility will allow us to welcome approximately 45 participants off waiting lists in the region once at full capacity.

We are proud of the fact that all of our various programs/services experienced significant growth in Fiscal Year 24. CBDS and Day Hab programs welcomed an additional 51 participants (26% and 60% increases respectfully), our Family Support Center assisted 657 families (39% increase), and Employment Services provided employment opportunities for 109 participants (27% increase).

This success would not have been possible without the dedication of our forward-thinking Board of Directors, caring staff, stalwart supporters, and the overall community. Through our dedicated team, volunteers, and community partners, we have established ourselves as the go-to organization in the region for individuals and families seeking services and resources. Collectively, we continue to build on our proud history of making positive impacts on the lives of those we serve.

As we look ahead to fiscal year 2025 we remain committed to our mission, and look forward to welcoming even more individuals and families to our growing Arc of Greater Brockton community.

Board of Directors Updates

New Officers in FY25

Marc Zade
President

Jason Winchell
Vice President

Smith Vil
Treasurer

Pam Booth
Secretary

Board Members

Michael Palladino
Immediate Past President

Shaun Fitzgerald

Della Jones

Mark Pettine

New FY24 Members

Don Belanger

Sean Noonan

Wendy Perez

Bonnie Rivers

Derrick Tate

Members Stepping off the Board in FY24

Bob Mulvoy

Eunice Rosario

Nancy Gardner

CBDS

4,040 CBDS outings
9,262
hours of fun

181 volunteer outings
385
hours of community

8,748 days attended
94%
Attendance

64 annual goals achieved
88%
participant satisfaction

DAYHAB

EMPLOYMENT

109 individuals involved
188
total jobs

10 employment programs
36
individuals in more than one

26 new families
657
individuals serviced overall

24 recreational events
1,184
participants involved

FAMILY SUPPORT

The Arc of Greater Brockton: A Snapshot

Our Year By the Numbers

Our 2024 Fiscal Year was one of much-needed growth and enhancement for our services, to keep up with the increasing number and needs of our participants. While we expanded to another location in Easton, our Brockton operation felt that same growth.

Day Habilitation Program Enrollment

60%

increase from FY23 to FY24

Out of a total of **57** participants in our Day Hab programs, we added 22 in FY24. The majority of Day Hab participants are full-time (5 days per week)



CBDS Program Enrollment

26%

increase from FY23 to FY24

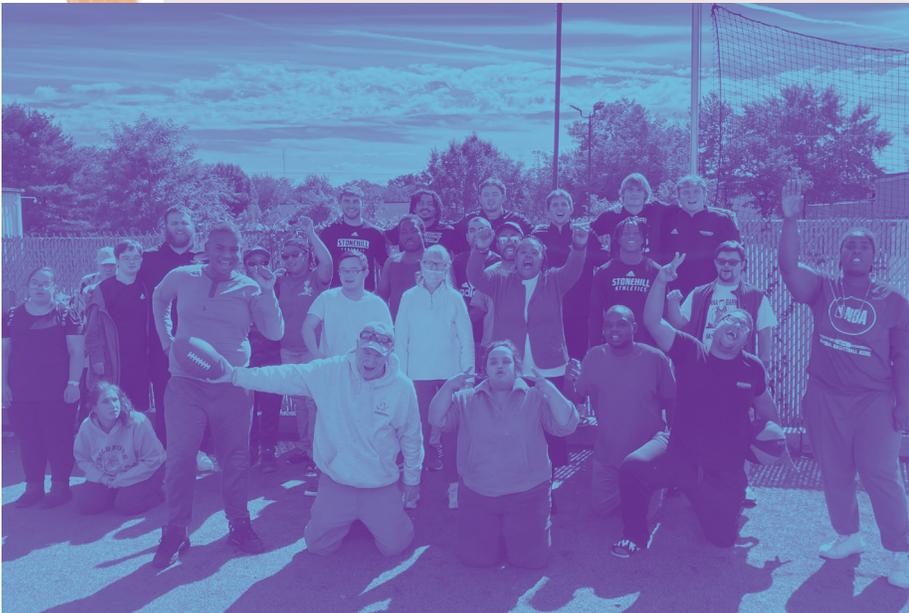
Between Brockton and Easton, there were a total of **103** participants in our CBDS programs. 29 of those were new enrollments in FY24.

Easton Day Hab and CBDS In-house and Community Activities:

To complement growing numbers of participants, our Day Hab and CBDS programs have more outings and activities than ever.

Our participants in Day Hab take part in a number of therapeutic activities daily to improve on personalized goals. These include chair aerobics, karaoke, meditation, arts and crafts, dancing, baking, etc.

Both CBDS and Day Hab have weekly community outings and volunteering, such as: Walking club, shopping, bowling, library trips, grocery trips, sports, etc.



CBDS and Day Hab participants pose with members of the Stonehill College football team

Family Support Services

39%

increase in families in FY24

The number of families taking advantage of our Family Support services increased by 184, for a total of **657** in FY24.



483

Additional individuals taking part in Recreation activities

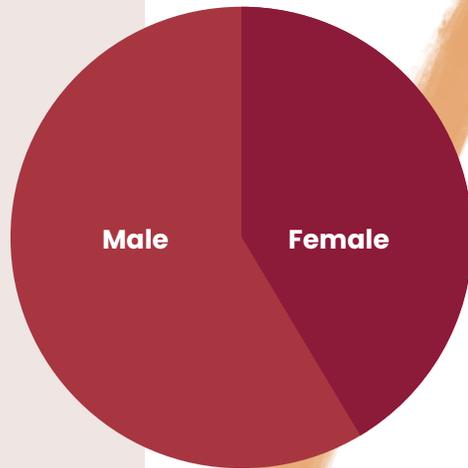
FY23: 701

FY24: 1184



Across 10 different jobs, **over 100 participants** are employed in at least one position. Most are at our in-house can redemption center, with 56 participants helping out!

Employment Services



With the increased number of participants using Employment Services, the number of male and female participants is trending towards a more even split in FY24.



Program Updates at AGB

As we continue to expand our services across multiple facilities, we're proud to report the positive programming happening every day at The Arc of Greater Brockton!

The AGB and Brockton Arts Collaboration

Our art program has experienced significant growth over the past year. Previously the average number of participants was around 10, but it is now common to see 25 individuals attending classes at our Brockton location, and 15 at Easton each week. We often welcome a small group of participants from House of Possibilities Easton (HOPE) to paint with us!

The program is led by our CBDS and Day Hab staff members and our graphic designer Sam DeCoste. Their combined effort has enriched the program, providing participants with high quality instruction and creative inspiration each week.



CBDS Participants in our weekly painting class!

A Focus on Digital Literacy

In 2024, The Arc of Greater Brockton was honored to receive a grant from AT&T and The National Arc to teach digital literacy seminars. With this support, we designed a comprehensive digital literacy curriculum that covers the basics of digital literacy, the benefits of the internet, and essential online safety practices. Our goal is to empower individuals with the knowledge and skills needed to navigate the complex digital world confidently and safely.

We have successfully delivered these seminars not only at The Arc of Greater Brockton but also at other like-minded organizations, including HOPE, Grow Associates,

and Lifeworks. By extending our reach to these partner organizations, we have been able to share the benefits of digital literacy with a broader audience, fostering a more inclusive and connected community. This initiative underscores our commitment to providing valuable educational opportunities and enhancing the lives of those we serve.

The grant also allowed us to purchase new technology that our participants use, including 10 new iPad tablets, two new computers, and a new touch screen TV to be used by participants.

Self-Directed Employment

The Arc of Greater Brockton's Self-Directed Employment Services Program has been a remarkable success, providing essential support to individuals who typically do not receive employment funding through the Massachusetts Department of Developmental Services (DDS). This program is designed for those who prefer not to join a full-time day program but still benefit from our comprehensive job coaching services. These services include resume building, teaching soft skills, and interview preparation. Over the past year, the program has grown significantly, expanding from an initial 10 participants to 35. The United Way of Greater Plymouth County provides funding support for this program.



Community Partnerships and Volunteer Opportunities

The AGB culture is community service oriented. As an organization, we're fortunate to have volunteers who give us their time to help our participants and the families we serve. Yet make no mistake: our participants give back. Our participants never miss an opportunity to go to another organization to perform a service-oriented project to help those in need.

Some of our partner organizations that our participants volunteer at regularly include:

- Meals on Wheels
- Digger Foods
- Community Servings
- BAMSI Brown Bag Program
- School on Wheels
- Brockton Rotary Club
- Special Olympics
- Old Colony YMCA

We have also teamed up with other social service organizations, including Grow Associates and the HOPE to seek avenues where possible and appropriate, in which we can collaborate.

Recreation Department

Our Recreation Department has been a vibrant hub of activity throughout the year. Day program participants have enjoyed Drums Alive, dance, and other dynamic activities that promote physical fitness and creativity. In the evenings, our after hours events like Men's Group, Ladies Group, bingo games, Musical Theater Class, and Dance Class, have been highly popular. These programs provide valuable opportunities for social interaction, skill development, and fun.

On Saturdays, our "Weekend Warriors" program at both the Easton and Brockton locations has been a highlight for children of all abilities. Additionally, our Recreation Department has hosted special events like monthly dances, "Wicked Local Social" gatherings, and karaoke nights.

In the spring, we held a concert at Bridgewater's The Bridge Center, featuring our participants in an amazing rendition of "Grease." This summer, we hosted our First



CBDS participants load up one of our vans as part of Meals on Wheels

Annual "AGB's Got Talent" show, which showcased the incredible talents of our participants. Over the last year, our Recreation Department has been dedicated to providing enriching and enjoyable experiences for all.



Participants performing at our annual Spring Cabaret!



Participants in our Weekend Warriors program enjoy one of their many outings!

AGB Participants and staff pictured with Stephen from MassDOT



The 2024 Fiscal Year

We could not have given our participants the enhanced services we did without the generosity and support from our sponsors, or the incredible grants we earned. As we grow, our participants grow, and it's all thanks to you.

Grants and Organization Contributions

City of Brockton: \$50,000

The City of Brockton Redevelopment Authority: \$239,000

United Way of Greater Plymouth County: \$18,000

The Goddard Foundation: \$2,500

Easton Lions Club: \$5,000

Donations Deposited in The Friends of The Arc Helping Hand Fund

Donations from Various Individuals: \$2,448

Memorial Donations: \$5,900

Mass DOT Transportation Grant: \$165,000

- 6 Passenger Wheelchair Accessible Van
- 14 Passenger Wheelchair Accessible Van

Investing in The Future

Enhancing our services at the scale we did, meant a large increase in expenses. Our revenue increased to support these changes, and we expect further growth to come! We'll continue to improve as our community needs.

37%

Expense Increase in FY24

As part of our improvements and growth, our expenses increased by **\$1,944,622 in FY24.**

26%

Revenue increase in FY24

Keeping up with our rapid expansion, total revenues increased from **\$5,718,761 in FY23 to \$7,279,762 in FY24.**

July 1st, 2023 — June 30th, 2024

Current AGB

Lifetime Members

Cheryl Anderson
Linda Biela
Kathleen Boardman
Pamela Booth
Michael & Laurie Canelias
Barbara Carchidi
Helen Edwards
Meghan Furtado
Dorothy McCarthy
Mary Anne Morrell
Robert Mulvoy
Raymond & Christine Nault
Sean & Susan Noonan
Barbara Palladino
Mark Pettine
Joanne Ken Rienzie
Smith Vil
Jason & Melissa Winchell
Marc & Helen Zade

Current AGB Members

Roberson Alexandre
Marie Baker
Linda Balzotti
Donna Bell
Joanne Bergeron
Suzanne Brown
Beth Crowley
Donna Flaherty
Virginia Johnson
Joanne Jordan
Joseph Uguette
Ada Kenney
Robert & Nancy Keenan
Denise Lee
Jean & Bob Lincoln
Jay & Ginny Lynch
Pat & Dick McKenna
Melanie Mackenzie
Carolyn Marcus
Diane McCormack
Margie Petrides
Sharon Remedis
Mae-Beth & George
Robbins
Jose Santos
Whitney Span
Michael & Karen Turner
Maureen Viscardi
Inga Wronski
Chuks and Eric Akpone
Joanne Schneider
Nancy and Bob Keenan
Margie Petrides

Corporate Sponsorships

Titanium (\$10,000+)

Snow & Jones
Pando Architects
Plumbing-Heating-Cooling
Contractors of Massachusetts

Gold (\$2,500-\$4,999)

Bluestone Bank
HarborOne Bank
North Easton Savings Bank
Ockers Company
R.J. Messina, Inc.
South Shore Bank
Town of Abington
Tutto Bene Restaurant

Silver (\$1,000-\$2,499)

JK Holmgren Engineering
Office Gallery International
Rockland Trust

Copper (\$500-\$999)

Ace Surgical Supply Co., Inc.
Ryan Iron Works, Inc.
SCU Credit Union
Sign Design
South Shore Plumbing & Gas
Inspectors
Turnpike Auto Repair

Bronze (\$250-\$499)

ClearFlow Engineering
PBZ Construction, Inc.
Sol Alliance

Nickel (\$100-\$249)

Crescent City Law, L.L.C.
Zeolla Plumbing & Remodeling

Individual Sponsorships

Titanium (\$10,000+)

Don & Dottie Sasin

Platinum (\$5,000-\$9,999)

Richard Connolly Family

Gold (\$2,500-\$4,999)

Jonathan Gardner & Friends
Stephen & Suzanne Brown
Laura Sawczuk

Silver (\$1,000-\$2,499)

Raymond & Joanne Bergeron
Mark Christensen
Helen & Marc Zade

Copper (\$500-\$999)

Joan & James Radziewicz
The Ellertson Family
David Zade

Bronze (\$250-\$499)

The DiNicola Family
George Fossella

Nickel (\$100-\$249)

Marie Andre
Stephen Driscoll
MaryAnn England
Tom Taranto & Diane McCormack
Patrick Joyce
Andrew Froio
Gregory Hanley
The Stebbins Family
Darlis and Vince Varano

Donations, Sponsorships and Grants generated

\$558,379

in total for FY24



The Arc of Greater Brockton Expands and Enhances Services

The Arc of Greater Brockton continues to grow—expanding and improving its facilities to better serve individuals with disabilities.

Renovation & Expansion of 1250 West Chestnut St in Brockton

In the summer of 2023, we completed a two-year \$1.3 million renovation of our flagship location at 1250 West Chestnut Street. We transformed and expanded the Raymond Carchidi Day Habilitation Center into a modern, accessible, and enriching environment. The project included extensive interior upgrades, new bathrooms, additional program space, expanded medical resource area, and exterior recreational space improvements.

Phase 1 of the renovations started in 2022, which consisted of a reconstruction of the exterior parking and transportation corridors to unify access to our facility, expand parking, improve aesthetics, and provide a safe and efficient environment for families, visitors, and transportation providers.

The investments would not be possible without the support of so many, with a special thank you to the Brockton Redevelopment Authority and City of Brockton, MassDevelopment, South Shore Bank, and the donated professional services of Pando Associates Architects, Inc.

New Facility Opens at 406 Turnpike St in Easton

In late 2023, we further expanded our reach by opening a new Day Habilitation Center and Community Based Day Supports Program in Easton.

The new Day Habilitation Program is designed specifically to provide more comprehensive services for up to 30 participants with higher medical needs that we could not properly serve in our Brockton Day Hab. The specialized facility in Easton provides a tailored environment where individuals can receive care and support in a setting that accommodates their unique needs.

The Community Based Day Supports Program supports individuals who are sensory sensitive, and are more comfortable in a quieter,

individually focused environment. The new CBDS program has a maximum of 15 participants to ensure it provides quality activities and socialization, as well as individualized time and space as needed.

A Lasting Impact on Individuals and the Community

These improvements have already made a significant impact on the individuals we serve and the broader community. By expanding capacity and improving services, we have welcomed more individuals than ever before off waiting lists to enter our Day Programs.

Our goal is to ensure that our services continue to evolve to meet the needs of those we serve. Together, we are building a more inclusive, supportive future for individuals of all abilities and their families.

Annual Fundraising at AGB

Each year, we're grateful that The Arc of Greater Brockton community is so supportive of our fundraising efforts. Thank you for consistently supporting our mission!



AGB staff and participants cheer on our golfers at the annual golf tournament!



Drums Alive excites the crowd at our All Aboard The Arc fundraiser!

This past spring, we hosted two of our largest annual fundraising events. In March we held the All Aboard The Arc Fundraiser, and in June we hosted our Annual Golf Tournament. Our community came out in full force to support us!

All Aboard The Arc

Guests arrived at Canoe Club Ballroom in West Bridgewater for an amazing dinner and entertainment from our AGB Participants. This year we also had a \$10,000 raffle. Congratulations to the winners Scott and Sheila Sullivan!

Our Young Men's Group delivered an outstanding singing performance, which reminded us of all the talent within our organization. Drums Alive followed with an electrifying experience that had everyone on their feet. The beat of the drums had even our most reserved guests joining in.

AGB's Golf Tournament

Our Golf Tournament at Thorny Lea in Brockton was a huge success this year. 130 golfers came together to enjoy the pristine weather and some healthy com-

petition! The day began with a cookout lunch, and as the golfers moved through the course our participants made sure they cheered them on.

We're deeply grateful to all of our golfers, volunteers, and generous sponsors for their support. A special thank you goes to the 30 organizations and individuals who sponsored individual holes, making this event significantly better for all involved.

Friends of The Arc Helping Hands Charitable Fund

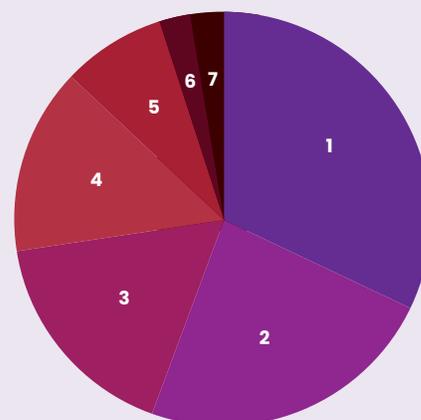
This fund is available to help individuals and families that need a helping hand to cover the cost of an unexpected bill, utilities expense, health care fee, housing or transportation fees.

\$49,138

Total amount given to families

53

Families who received assistance



1. Rent Assistance
2. Utilities
3. Camperships
4. Household Expenses
5. Recreation Programs
6. Transportation
7. Healthcare



The Arc of Greater Brockton

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Brockton, MA 02301

406 Turnpike Street
Easton, MA 02375

Phone: 508-583-8030

Web: arcofgreaterbrockton.org



**PROUDLY SERVING THE
FOLLOWING COMMUNITIES:**

**Abington • Avon • Bridgewater
Brockton • East Bridgewater • Easton
Holbrook • Rockland • Stoughton
West Bridgewater • Whitman**